Mitel Connect
Mobile App

Stay Connected at all Times: Mobile Solutions for the Modern Worker

Bring Mitel Connect with You Wherever You Go

Ensure you never miss a call and save costs on hardware with Mitel Connect for iOS and Android. The Mitel Connect mobile app brings together all of the call handling, conferencing and directory features of your Mitel Connect desk phone so users can work from anywhere.

With the mobile app, you can use your personal device without utilizing your carrier minutes. Calls are received and sent through your Mitel Connect enterprise number so you never have to give your personal cell number, can quickly access your personal and Mitel Connect contacts and save on unnecessary carrier expenses.

The Mitel Connect Mobile App Includes:

❯ **Dashboard:** Easily view upcoming events, recent activities and join meetings in one click.

❯ **PBX Features:** Stay connected on the go with features such as voicemail, hold, transfer and more.

❯ **Wi-Fi/Cellular Call Handover:** Never lose a call due to bad reception or Wi-Fi.

❯ **Security:** SRTP security for both voice and UC signals, even in public hotspots.

Mobile App Benefits

• Reduce costs and support BYOD seamlessly and securely

• Improve team professionalism and productivity

• Eliminate complicated dial-in numbers and passcode entries by joining conferences with a single click

Mitel®
Powering connections

FEATURE	iOS	ANDROID
Calendar Integration / Join Button	✔	✔
Visual Voicemail	✔	✔
Enterprise Calling / VoIP Over Wi-Fi	✔	✔
PBX Features (Hold, Transfer, Conference, etc.) [1]	✔	✔
Call History / Recent Activity	✔	✔
Wi-Fi / Cellular Call Handover	✔	✔
VoIP Over 3G/4G	✔ [2]	✔
Integrated SSL VPN (Secure Remote Voice Feature)	✔	✔
VoIP URLs for Click-to-Dial	✔	✔
Contact Directory (Personal & Mitel Connect)	✔	✔
Presence	✔	✔
Apple CallKit Integration	✔	

[1] Some features are only supported when on a VoIP call.

[2] Supported models only. Refer to the Mitel Connect for iOS or Mitel Connect for Android support guide on the Mitel Connect support site.

Supported Mobile Devices

Apple iOS: Versions 9.3.x, 10.0.x, 10.1.x, 10.2.x, and 10.3.x | **Android:** Versions 5.1.x, 6.0.x, 7.0.x, 7.1.x

Getting Started

The Mitel Connect mobile app is available for Mitel Connect CLOUD and Mitel Connect ONSITE users with Essentials, Standard and Advanced profiles. Authorization for mobile services is provided by your system administrator through the Mitel Connect Portal or Director. Once users are authorized, they can easily download the Mitel Connect mobile app from their iOS or Android app store and log in instantly using their credentials.

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